

# **DISCUSSING FREQUENT ABSENTEEISM**

# **CAUSE FOR THE CONVERSATION**

Your employee has called in sick three times (or more) within one year, which can ultimately lead to long-term absenteeism. The chance of a return of absenteeism is high, especially in case of short-term psychological absence.

# **GOAL OF THE CONVERSATION**

- Employee awareness
- Show employer commitment
- Identifying modifiable causes and taking action to prevent the employee from calling in sick again

#### PREPARATION

3

Ask your HR Business Partner for the absence registration if you do not have it already

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- Announce the meeting
- Review the absenteeism registration, see if there is a visible pattern in the absenteeism
- Think about what the frequent absence of the employee means for Marel / the department / the team

# **CONCLUSION AND NEXT STEPS**

- End the conversation with, if necessary, clear agreements (SMART) that are accepted by both parties and record them
  - An appointment with the company doctor is possible (also preventive)
- If necessary, make a follow up appointment to follow up on the agreements made

# THE CONVERSATION

Use the expertise from others, if necessary, ask your HR Business Partner or the company doctor for help

GUIDELINES

Take care of a safe atmosphere

in from your commitment

medical data

Do not write down

Plug the conversation

- State the reason for the conversation
- Indicate that providing medical information to the manager is not mandatory
- Show the absenteeism registration and any pattern and explain what this means for Marel / the department / the team
- Ask open questions and listen carefully to the response, show interest
- Avoid discussions about the condition or disease
- Take private problems seriously, but don't take them over
- Think in solutions. Is there anything the employee or the organization can do to prevent future absenteeism?

# **INSPIRATIONAL QUESTIONS**

- $\circ$   $\;$  Is there a connection between work and reporting sick?
- o Has the employee taken actions to influence causes and prevent future absenteeism?
- $\circ$  As an employer, can we do something for the employee to prevent absenteeism?